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## SUPPLIER TERMS AND CONDITIONS OF ORDER

With acceptance of this purchase order, the Supplier (also known as External Provider or Vendor) agrees to the following conditions as specified by the International Standard (AS9100) and/or customer requirements which includes, but is not limited to, the following:

### 1. COMPETENCY AND AWARENESS

- 1.1 Supplier ensures that personnel performing work that affect product or service conformity are competent based on education, experience, and/or appropriate training.
  - 1.1.1 Providers of welding services must maintain qualified personnel and make the records of qualification available upon request.
- 1.2 Those persons must also be made aware of their contribution to product or service conformity, their contribution to product safety, and the importance of ethical behavior.
- 1.3 Service providers performing tasks that do not directly impact product quality are required to provide evidence of competence to complete specific actions. This may also be covered during the approval process.

### 2. IMPLEMENTATION OF A QUALITY MANAGEMENT SYSTEM

- 2.1 Supplier agrees to maintaining certain Quality Functions used as part of the initial evaluation of approval. Any significant changes to the Quality Program as originally indicated (including registration changes), must be communicated to our company immediately for risk assessment.

### 3. RIGHT OF ACCESS

- 3.1 Supplier shall grant Turnamatic the right of access by representatives of our organization, our customer(s) including regulatory authorities to the applicable areas of facilities and to applicable documented information, at any level of the supply chain.

### 4. RECORDS RETENTION

- 4.1 Supplier shall retain documented information, including disposition requirements and traceability paperwork, for a period of Ten (10) years. These records shall be made available within 72 hours (3 business day) of our written request and be provided at no charge to Turnamatic.

### 5. NON-CONFORMING MATERIAL/PRODUCT

- 5.1 Supplier will notify Turnamatic of any non-conformity found in the purchased product with 24 hours of discovery of such non-conformity, regardless of whether it be prior, during, or after receipt of the product.
- 5.2 Supplier agrees to receive returned products/services for review and disposition if found nonconforming to stated requirements. Pending returns will result in a hold on payment of invoices until resolution is determined and processed.
- 5.3 Turnamatic does not grant disposition authority for non-conforming material/product.
- 5.4 No known non-conforming material/product shall be shipped without written consent by Turnamatic.

### 6. CHANGES

- 6.1 Supplier agrees to provide parts defined with the associated PO to the revision level noted. If no revision level is noted, the most current approved revision level is requested.
- 6.2 Supplier shall notify Turnamatic and obtain approval of changes to processes, products, or services, including change of sub-tier providers or location of manufacture.



- 6.3 Any differences between what is listed on the PO and what is provided by the Supplier must be clearly identified and approved in writing prior to shipment. This includes, but is not limited to, changes or substitutions to materials, components or finishes.
- 6.4 Delivery times are defined on each PO. If Supplier is unable to meet defined deadlines, we must be notified immediately for risk assessment.
7. CERTIFICATIONS/SPECIAL REQUIREMENTS
  - 7.1 Supplier agrees to provide conformance records of parts provided to ensure items meet specification and performance requirements. Certificates of Conformance are required for each line item listed on the PO for delivery of product or service to be considered complete (unless otherwise specified on the PO).
    - 7.1.1 We reserve the right to refuse delivery of any shipment without applicable certifications. Delivery will not be complete until appropriate certifications are received.
  - 7.2 All raw materials, including but not limited to metals, plastics, hardware and finishes, must be compliant with applicable RoHS and Reach regulations and declarations stating this fact must be maintained by all parties.
  - 7.3 Supplier agrees to all applicable regulations (ITAR, ATF, DOT, DFAR, etc.) if stated applicable on the PO.
  - 7.4 Supplier shall ensure that all product is inspected and validated using acceptable monitoring and measuring equipment prior to shipment. Supplier shall ensure that all tools used for final acceptance are calibrated to NIST standards and equipment calibrations are current.
    - 7.4.1 When utilizing sampling inspection as a means of verification, the method must be in accordance to a statistically valid standard (i.e. ANSI Z1.4 or equivalent).
  - 7.5 For services providing Calibration, all activities must be traceable to NIST and certificates provided indicate those standards. Certificates must also identify "received" and "as left" conditions in whatever terminology deemed appropriate. Notification must be made if items are determined damaged or unable to calibrate as soon as possible for potential impact review.
  - 7.6 All specialty process providers must perform tasks according to applicable and stated specifications (ASME, MIL SPECS, etc.). Conformance records provided must indicate specifications in which processes were performed.
8. FLOW DOWN
  - 8.1 Supplier will flow down all requirements including customer requirements and applicable key characteristics.
  - 8.2 Supplier shall use customer designated or approved external providers, including special process sources when directed.
9. TEST SPECIMENS/DATA
  - 9.1 Supplier shall provide test specimens for design approval, inspection/verification, investigation, or auditing (where applicable).
  - 9.2 Supplier shall provide full inspection and/or test reports if noted on the PO.
10. CORRECTIVE ACTIONS
  - 10.1 Corrective Actions flowed to the Supplier shall be completed and returned in a timely manner.
  - 10.2 Supplier is required to flow down corrective action requirements to a sub-tier provider when it is determined that the sub-tier is responsible for the nonconformity.
11. FOD PREVENTION
  - 11.1 Supplier shall maintain a FOD (Foreign Object Damage/debris) prevention program and flow down this requirement to any sub-tier(s).
12. COUNTERFEIT PREVENTION



- 12.1 Supplier shall plan, implement and control their process for the prevention of counterfeit or suspect counterfeit parts/material from use of inclusion into the product in accordance with AS9100 clause 8.1.4 (Prevention of Counterfeit Parts).
  - 12.2 See AS5553, AS6174A, and AS6081 for guidance.
13. MONITORING
- 13.1 We monitor performance in regard to Quality and Delivery of all external providers and take appropriate action when performance levels fall below desired levels. These actions can include re-evaluation, submission of a Supplier Corrective Action (SCAR), and potential removal from approval for use status.
  - 13.2 Timely delivery of products/services that meet requirements and prompt attention to any SCAR submitted is required and appreciated.

**Turnamatic reserves the right to cancel a PO without penalty if supplier is unable to meet defined requirements.**